EMERGENCY CONTACTS



Life-threatening emergency:	000 (Triple Zero) TTY: dial 106
VIC State Emergency Service:	132 500
Nurse-on-call:	1300 60 60 24
For current warnings in Victoria visit:	emergency.vic.gov.au
National Relay Service (NRS):	relayservice.gov.au
The deaf, hearing or speech impaired can call:	000 (Triple Zero) or VICSES using NRS
Speak and Listen (SSR) users phone:	1300 555 727
TTY/ Voice users phone:	13 36 77
Internet Relay users log into: iprelay.com.au/call	/then enter: 132 500 or 000

All agencies agree that one of the most important things you can do to be prepared for emergencies is to put together an emergency kit or backpack:



When a warning is issued, have ready for use or pack into your kit:

Mobile phone & charger, Prescriptions & medicines, Clothing for your family for 3 days, Strong shoes, Pet needs.

Other items you might like to add:

- Decide early whether you will evacuate and when. Late decisions can be deadly.
- Remember floodwater contains sewage and can be dangerous.

- DRINK WATER Always take enough water with you.
- **STAY COOL** Seek out air-conditioned buildings, cool showers and dress in light and loose clothing made from natural fabrics
- NEVER leave kids, adults or pets in hot cars.
- **PLAN AHEAD** Schedule activities in the coolest part of the day.

- Talk to your neighbours (know who might need help and who might be able to help you).
- Visit the Bureau of Meteorology website for information on weather forecasts and warning.
- Ensure your house is prepared for: Storms (clean out your gutters, secure items too heavy to move inside, cut overhanging branches or trees).
 Heatwaves (install window coverings, check your fan is working). Excessive Rain (clean out your gutters).
- Learn how to safely turn off your power, water and gas.
- Check your insurance policy is up to date, adequate and includes the cost of clean-up and debris removal.

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Date last practiced:

Smoke alarm batteries changed on:

Longer term (2 weeks +)

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